

## **HOW TO PREPARE AND WHAT TO EXPECT WHEN YOU COME TO LUTHERIDGE THIS SUMMER. (06.25.20)**

### **HOW IS LUTHERIDGE PREPARING FOR YOU?**

#### **What will cleaning look like at Lutheridge this summer?**

Lutheridge staff will be cleaning common indoor areas regularly and at the recommended level from the American Camp Association. Some common indoor areas will be closed so our staff can focus on cleaning the spaces which will be most used by guests and staff. We will be leaving guest rooms open between weeks, so they are given time to not only be thoroughly cleaned but to give the appropriate time for any airborne particulates to die off.

#### **How many people will be allowed on camp?**

We are only opening up the camp to a maximum of 50% of our maximum occupancy during this summer. For this reason, **we ask that registered guests not invite non-registered guests to join them on-site during this time.** Thank you for understanding and helping us manage this.

### **HOW SHOULD I PREPARE FOR MY VISIT?**

#### **Will I need to wear a mask?**

All guests and staff who will be in indoors in shared spaces are required to wear a mask for the health and safety of all and in coordination with current North Carolina statues. These areas include checking in at registration, while moving through dining facilities, common indoor spaces in Thornburg and Konjoy and passing rooms in Konjoy. Guests must mask outdoors at times where 6 foot physical distancing is not possible between staff or other distinct family groups. We ask that guests bring and provide their own masks.

Children under 11 are not required to wear masks. Any guests who should not wear a mask due to any medical or behavioral condition or disability are not required to wear masks.

#### **What if I have been sick before my visit?**

For the sake of other guests and our staff please assess your family's and your health by taking your temperature and checking for other symptoms prior to coming to Lutheridge.

We respectfully request guests who have knowingly been exposed to or lived with someone who had COVID-19 or experienced symptoms of COVID-19 during the 14 days prior to their scheduled arrival date to refrain from coming to Lutheridge. Contact our reservation office at 828-209-6302 and we will issue a credit that can be used toward a future program or retreat. We ask this to protect the safety of our guests and staff.

#### **What should we bring with us?**

We ask our guests to bring their own face masks, hand sanitizer and reusable water bottle to use during their stay. This helps us manage costs associated with COVID-19 and allows us to keep our prices affordable.

You and your family may bring recreation equipment you would like to use during your stay at Lutheridge. We will have recreation equipment which guests can request on a first come first serve basis from our program team.

If your family has brought a grill to use during your time on-site we ask that you inform guest services that you will be using it, follow good safety practices, and use it with significant distance away from buildings.

### **Can I bring my pet?**

Pets are not allowed unless they are a certified service animal. Contact the registration office if you would like information on nearby kennels.

## **WHAT WILL CHECK-IN LOOK LIKE?**

Check-in will be from 3pm to 5pm outside Efird Hall (or inside Upper Efird Hall if it is raining) on your check in day. We ask that only one family at a time come inside for check-in. All adults will need to come in to sign waivers and the health declaration form. We ask that at check-in guests wear masks and provide appropriate physical distancing for other guests as they arrive.

### **Will I have my temperature taken when I arrive or during the week?**

We will have a waiver form for you to sign specific to this current time of the COVID-19 pandemic, which you can see by clicking [here](#). We will not be taking your temperature when you arrive nor throughout your stay. In the Health Declaration Form we ask that you fill out prior to check-in we do ask that you agree to be open to a random temperature check if Lutheridge leadership determines changing circumstances in the community necessitate it.

If any member of your family group becomes symptomatic during your time at Lutheridge we will not be offering health care services onsite, as we do during typical summer camp program. We ask that you inform guest services and leave Lutheridge as soon as possible for the care and safety of our guests and staff.

### **How will Lutheridge staff know that I'm a registered guest?**

In our work to manage a safe population size on site during this summer we will be providing registered guests with signs for their cars and wristbands which indicate that they are registered guests. For the sake of maintaining a smaller population on site this summer and in case contact tracing becomes necessary we will not be allowing unregistered visitors on site.

## **WHAT WILL OUR STAY AT LUTHERIDGE LOOK LIKE?**

### **Will I need to practice physical distancing?**

We ask you to determine and communicate to Lutheridge program leadership at check-in who your "family group" is for your time on camp. This group can be made up of family, friends, and anyone that you have agreed with in advance to be in close physical proximity during your stay.

We ask guests to maintain appropriate physical distancing of 6 feet or more from other family groups on camp. Even if you are comfortable with engaging with others please do not assume that other family groups share the same level of comfort at this time and provide them the appropriate level of distance.

**Will there be access to indoor spaces other than our rooms?**

Lutheridge staff will open select indoor spaces for guests to use during their visit. These rooms, as well as bathrooms which are open during your stay, will be communicated at check-in and a list will be posted on the kiosk. If guests who are not in your family group are using that indoor space please do not enter the space at that time.

Lutheridge will be cleaning shared indoor spaces daily and will also leave cleaning supplies for guests to use before they leave a shared indoor space. Please help us care for the space and other guests by doing a spot cleaning before you leave any shared indoor space.

**Will staff be wearing masks?**

Lutheridge staff will be wearing a masks and practice appropriate 6 foot social distancing when possible all times that they are engaged with guests both indoors and outdoors.

**How will meals be served?**

We will serve meals in the dining hall following Aramark's high industry standards. Family groups will be assigned a table for their time at Lutheridge and will be asked to remain at those tables for their entire time. We are asking families to enter the dining hall through the porch side doors and not the lobby, unless you have physical limitations.

All guests should wear their mask as they enter the dining hall until they reached their assigned family group table. If you need to get up from your table please wear your mask as you move through the dining hall.

**What activities and amenities will be available?**

Lutheridge program leadership will be providing each family group with a Cabin Kit which includes a small group Bible study they can use during their time on camp and craft supplies for some of your favorite camp crafts.

Once they arrive family groups can request a collection of recreation equipment to have for the entirety of their stay. These recreation equipment sets will be collected at the end of your stay and will be sanitized for the next group's use.

Opportunities for Family Group campfires will be available. At registration you will learn how your family group can schedule a campfire to be set up for your group in advance. Family groups can also receive a s'mores kit along with their campfire.

**Will the pool and canoes be available?**

We are hopeful that we will be able to have scheduled times for your family to enjoy our awesome pool during your stay, but we cannot guarantee this at this time. We are working hard to obtain the necessary permits and staffing so that guest can enjoy this amenity. Lifeguards will be provided. Enough time will be left between sessions for staff to properly clean high traffic areas.

Canoe sessions will be offered when lifeguards are available. Sheets for signing up will be available at check-in and at the kiosk at the top of the hill.

**Will the challenge tower or climbing wall be available?**

Lutheridge will not be running our challenge tower or climbing wall this summer. High adventure activities are being offered at Lutherock for this summer.

**Will the camp store or snack bar be open?**

The Camp Store under the dining hall will be open at scheduled times which will be posted at check-in and on the kiosk on the top of the hill.

The Snack Bar will not be open. The store will be carrying some snacks which would regularly be found in the snack bar.

Due to the smaller indoor space of the Camp Store we recommend guests wear masks and continue to practice social distancing while in the store. Lutheridge staff will be wearing masks.

**WHAT WILL CHECK-OUT LOOK LIKE?**

A sign will be posted in all housing with specific instructions for how to check-out of your room. We ask that you help us make the process faster for cleaning and turning over rooms for future guests by following these instructions. Check-out is at 11am. All keys should be left in a drop box outside the door to Efirid Hall.